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As the nation’s leading emergency and non-emergency transportation partner, AMR provides innovative Call Center Services, Basic Life Support, Advance Life Support, Specialty Care Transport, Bariatric Services, Managed Transportation, Mobile Integrated Healthcare, Event Stand-By and Disaster Management. In 2006, AMR expanded services to include Air Medical Transportation Services. Operating locally in 40 states and the District of Columbia; AMR employs over 18,000 people; manages 44 dispatch centers, transports more than 3 million patients annually with a fleet of over 4,100 vehicles.

[amr.net](http://amr.net)

Our positioning in the services industry is original and unique. It is what makes our brand different. In combining the diverse talents of our teams, Sodexo is the only company to integrate a complete offer of innovative services, based on over 100 professions. Because quality of life plays a role in numerous settings, we offer our services in a broad range of sectors. We are the only company in the world that can offer our clients On-site Services, Benefits & Rewards Services, and Personal & Home Services in 80 countries.

[sodexousa.com](http://sodexousa.com)

COPE Health Solutions is a leading health care corporation based in Los Angeles, California. We partner with hospitals, physician groups, health plans, clinics and other health care organizations to help them achieve visionary, market relevant health care solutions. Our focus is to ensure that our clients are well positioned as market leaders who are able to best leverage and navigate the many opportunities and challenges posed by the rapidly changing health care environment.

[copehealthsolutions.org](http://copehealthsolutions.org)
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Since 1969, Care Ambulance Service has provided emergency and non-emergency ambulance service to the citizens of Orange, Los Angeles, and Riverside Counties. It has grown from a small, one ambulance community based service, to the largest provider of quality ambulance services in Southern California. Now owned by Falck Denmark, the largest privately held ambulance service in the world, Care Ambulance has continued to grow with the basic values of excellent patient care and customer service remaining at the forefront. With over 1000 employees and a fleet of 200 ambulances and support vehicles, Care Ambulance is the provider of choice for many cities, hospitals, and healthcare plans throughout the Southland.

careambulance.net

Loma Linda University Health includes Loma Linda University’s eight professional schools, Loma Linda University Medical Center’s six hospitals and more than 800 faculty physicians located in the Inland Empire of Southern California. Established in 1905, LLUH is a global leader in education, research and clinical care. It offers over 100 academic programs and provides quality health care to 40,000 inpatients and 1.5 million outpatients each year. A Seventh-day Adventist organization, LLUH is a faith-based health system with a mission “to continue the teaching and healing ministry of Jesus Christ.”

lomalindahealth.org

Grupio is an event management app that enables attendees easy access to event information including event schedules, speakers bios, and sponsor information.

grupio.com

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Children’s Hospital Los Angeles (CHLA) is a 501(c)(3) nonprofit hospital for pediatric care. It has been named the best children’s hospital on the West Coast and is among the top five in the nation for clinical excellence with its selection to the prestigious U.S. News & World Report Honor Roll. CHLA is home to The Saban Research Institute, one of the largest and most productive pediatric research facilities in the United States. CHLA is also one of America’s premier teaching hospitals through its affiliation since 1932 with the Keck School of Medicine of the University of Southern California.

chla.org
DIRECTIONS TO EVENT

San Fernando Valley/ Hollywood
US 101 South
Exit Broadway
Left on Broadway
Right on Cesar Chavez
Left on Alameda
Right at Bauchet St. (1st stop light)
Continue to TCE parking lot

Santa Monica/Westside
I-10 East
CA 110 North
Just past downtown, follow signs on right to “10 East San Bernardino /5 South Santa Ana” (US 101 South)
Exit Broadway
Left on Broadway
Right on Cesar Chavez
Left on Alameda
Right at Bauchet St. (1st stop light)
Continue to TCE parking lot

Pasadena/Northeast LA
CA 110 South
Exit Hill Street, go straight
Left on Alpine
Right on Broadway
Left on Cesar Chavez
Left on Alameda
Right at Bauchet St. (1st stop light)
Continue to TCE parking lot

San Gabriel Valley
I-10 West
US 101 North
Exit Alameda Street
Right on Alameda
Right at Bauchet St. (1st stop light)
Continue to TCE parking lot

Harbor Area/South LA
CA 110 North
Just past downtown, follow signs on right to “10 East San Bernardino /5 South Santa Ana” (US 101 South)
Exit Broadway
Left on Broadway
Right on Cesar Chavez
Left on Alameda
Right at Bauchet St. (1st stop light)
Continue to TCE parking lot
## EVENT SCHEDULE

### HCE 2014 Annual Conference | Thursday, November 20, 2014 | The California Endowment

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<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 AM - 8:45 AM</td>
<td>Courtyard</td>
<td>Registration – Breakfast – Networking</td>
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<tr>
<td>7:30 AM - 8:30 AM</td>
<td>Yosemite Hall A &amp; B</td>
<td>BY INVITATION ONLY President’s Breakfast “Disruptive Forces in Primary Care and Public Health”</td>
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<td>Resume Review (8-8:45 am)</td>
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<td>8:45 AM - 9:00 AM</td>
<td>Yosemite Hall A &amp; B</td>
<td>Conference Welcome Remarks</td>
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<tr>
<td>9:00 AM - 10:30 AM</td>
<td>Yosemite Hall A &amp; B</td>
<td>Panel Discussion “Physicians and Providers – Integration and Alignment”</td>
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<td><strong>1.5 ACHE Education Credits</strong></td>
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<tr>
<td>10:30 AM - 10:45 AM</td>
<td>Break – Networking</td>
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<tr>
<td>10:45 AM - 12:15 PM</td>
<td>Yosemite Hall A &amp; B</td>
<td>Panel Discussion “The Affordable Care Act – What’s Next?”</td>
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<td><strong>1.5 ACHE Education Credits</strong></td>
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<tr>
<td>12:15 PM - 1:30 PM</td>
<td>Courtyard</td>
<td>Break – Networking – Lunch</td>
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<tr>
<td>12:45 PM - 1:30 PM</td>
<td>Yosemite Hall A &amp; B</td>
<td>Annual HCE Meeting and Awards Ceremony</td>
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<tr>
<td>1:30 PM - 3:00 PM</td>
<td>Yosemite Hall A &amp; B</td>
<td>Panel Discussion “Innovations in the Delivery of Health Care”</td>
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<td><strong>1.5 ACHE Education Credits</strong></td>
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<tr>
<td>3:00 PM - 3:15 PM</td>
<td>Break – Refreshments –</td>
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<td></td>
<td>Networking</td>
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<tr>
<td>3:15 PM - 4:45 PM</td>
<td>Yosemite Hall A &amp; B</td>
<td>Panel Discussion “Private Exchanges and the ACA”</td>
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<tr>
<td>4:45 PM - 5:00 PM</td>
<td>Yosemite Hall A &amp; B</td>
<td>Conference Closing Remarks</td>
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*All presentation materials are available for download at hce-socal.org*
Welcome Remarks

Dan McLaughlin, FACHE
President
Health Care Executives of Southern California
Vice President, Professional Services
Good Samaritan Hospital

Marcel Loh, FACHE
Member, Board of Governors
American College of Healthcare Executives
President & Chief Executive Officer
Providence Saint John’s Health Center and John Wayne Cancer Institute

Kathi Lencioni, FACHE
Regent - Southern California
American College of Healthcare Executives
Senior Vice President & Chief Executive Officer
Sharp Mesa Vista and Sharp McDonald Center at Sharp HealthCare

Dimitrios Alexiou, FACHE
President-Elect and 2014 Annual Conference Chair
Health Care Executives of Southern California
Regional Vice President, Inland Area
Hospital Association of Southern California

Panel Discussion: Physician Alignment

9:00 am - 10:30 am

Physicians and Providers – Integration and Alignment

Learning Objectives:

1. Examine and discuss the topic of physician alignment.

2. Discover what is going right with physician alignment from the physician perspective.

3. Discuss opportunities to better align/integrate moving forward.

1.5 ACHE Educational Credits

PANELISTS

Don Crane, JD
President & CEO
California Association of Physician Groups

Bill Gil, MBA
Chief Executive Officer
Facey Medical Foundation

Jeff Flick, MBA
National Vice President
Government Programs
HealthCare Partners

MODERATOR

Bernie Klein, MD
Chief Executive Officer
Providence Holy Cross Medical Center
Panel Discussion: ACA Update  

The Affordable Care Act – What’s Next?  

Learning Objectives:  

1. Understand the progress, status and challenges experienced with the ACA over the past year and examine what we expect to occur over the next year.  

2. Discuss and get updated on the progress of Covered California.  

3. Gain a front-line perspective on the roll-out of the ACA/Covered California and hear a report on the efforts to move high-cost, high-utilizing government-sponsored patients with chronic disease into managed care (“the duals”).  

1.5 ACHE Educational Credits  

PANELISTS  

Brad Gilbert, MD  
Chief Executive Officer  
Inland Empire Health Plan  

Lucien Wulsin, Jr., JD  
Executive Director  
Insure the Uninsured Project  

David Saÿen, MBA  
Regional Administrator  
Centers for Medicare & Medicaid Services  

MODERATOR  

Jim Lott, MBA  
Chief Strategy Officer  
Martin Luther King Jr. Community Hospital  

Brought to you by  

AMR  

Breakout Session AM  

Learning from Experience: Strategize like a Consultant  

Purpose:  
To provide early careerists and students with a strategy mind frame and useful tools/resources to evaluate and provide solutions to this complicated era of healthcare.  

Presentation:  
Mr. Valentine will walk through a previous client project with the students allowing for audience feedback, and discuss key concepts.  

PRESENTER  

Steve Valentine, MPA  
President  
The Camden Group  

Yosemite Hall A & B  

Mojave 5
Annual Meeting and Awards Ceremony  12:45 pm - 1:30 pm

Call to Order - Dan McLaughlin, FACHE
President’s Message
2014 Accomplishments
Recognition of New ACHE Fellows
Presentation of Awards

ACHE Service Award

The ACHE Recognition Program celebrates affiliates’ commitment to the healthcare management profession. Recognition is bestowed at three levels based on a range of specific volunteer activities that demonstrate leadership and contributions to furthering professional excellence.

The ACHE Recognition Program is based on points accrued through volunteer activities performed in a convocation year (April–March).

The three award levels are:
• Exemplary Service Award = 125 points
• Distinguished Service Award = 75 points
• Service Award = 30 points

ACHE Regent Awards

The ACHE Regent’s Awards are presented each Convocation year to outstanding healthcare executives in a Regent’s jurisdiction. The winners receive a certificate and an etched crystal sculpture.

HCE Service Appreciation Award

The HCE Service Appreciation Award is presented to an HCE member in recognition of their efforts to go above and beyond to support chapter activities and ensure the success of our programs.

HCE Excellence in Leadership Award

The HCE Excellence in Leadership Award is presented to an outstanding senior executive leader in recognition of their inspired leadership and dedication to the advancement of healthcare through our chapter.

Introduction of HCE’s 2015 Board of Directors
Incoming President - Dimitrios Alexiou, FACHE
Panel Discussion: Innovations in Care Delivery

1:30 pm - 3:00 pm

Innovations in the Delivery of Healthcare

Learning Objectives:

1. Panelists will share innovations in the delivery of health care coming from their own perspectives.

2. Learn how the healthcare industry is moving from "traditional" care models into other areas such as retail clinics, community based care, etc.

1.5 ACHE Educational Credits

PANELISTS

Ryan Belkin
Senior Director, Health System Alliances
CVS Health

Sharon Henry, MBA
President
Evolution Health

Steve Geidt
Chief Executive Officer
Saddleback Memorial Medical Center

Michael Hochman, MD
Medical Director for Innovation
AltaMed Health Services

MODERATOR

Robert David
Director
OSHPD

Panel Discussion: Private Exchanges & the ACA

3:15 pm - 4:45 pm

Private Exchanges and the ACA

Learning Objectives:

1. Learn about private exchanges and the growth occurring outside the public exchange (Covered California).

2. Discover how employers and providers are being impacted by ACA.

3. Learn about the changes ahead with the growth of exchanges and the implementation of the ACA including Medicaid expansion.

1.5 ACHE Educational Credits

PANELISTS

JT Thompson
Corporate Exchange Executive
AON Hewitt

Jeff Shapiro
Vice President of Enterprise Benefits
The Walt Disney Company

Daniel Frank, MHA, MPA
Executive Director
Regal, Lakeside, and Affiliated Doctors Medical Group

MODERATOR

Arnie Schaffer, MHA
Managing Director
Alvarez & Marsal Healthcare Industry Group
Cutting High-Dollar Medical Spending for the Mentally Ill by 35%

Health Reform has stimulated much rhetoric about treating the whole patient and coordinating patient care. One of the biggest obstacles to achieving the Triple Aim is the segregation of care delivery and payment models for patients with mental illness. There is increasing evidence that illustrates, in dollars and cents, the importance of integrating and coordinating medical and behavioral healthcare to reduce costs, and to reassess our attitudes about proactive coordination of the treatment of mental illness and primary care.

**Learning Objectives:**

1. Explore models that are known to reduce emergency room visits and hospital inpatient readmissions, lowering the overall spend for patients with chronic mental illness.

2. Learn about the merits of community-based care coordination and integrated approaches to managing clients with behavioral health and primary care issues.

3. Examine lessons learned and the cost benefits of behavioral health home models and other integrated approaches used in other states.

**PANELISTS**

**Providence Human Services - Pacific Region**

- Michael Varadian, MBA, JD
  Past - Senior Vice President
  Health Reform

- Ginny Romig, MBA
  Regional Vice President Operations

- Richard Louis, III
  Executive Director
  Strategic Development and Planning

Resume Review 8:00 am - 8:45 am; 3:00 pm - 4:45 pm

HCE invites conference attendees to bring their most recent resume for a one-on-one review with an HCE Board member. These personalized resume review sessions are designed to provide “industry” advice in order to make your resume stand out.

These review sessions are free! Student members, early careerists, mid-careerists, and seasoned members are welcome to register for a review. Please sign-in at the registration table.
Dimitrios Alexiou, FACHE
Regional Vice President
Inland Area
Hospital Association of Southern California

Dimitrios is Regional Vice President, Inland Area for the Hospital Association of Southern California (HASC). In this capacity, he works with executives from hospitals located within Riverside and San Bernardino counties on administrative, public policy, and regulatory issues affecting hospital operations and the hospitals’ ability to provide quality patient care. Currently, Dimitrios is also adjunct faculty at California State University, San Bernardino teaching in the Master’s program in Health Administration.

Prior to joining HASC, Dimitrios served as the Chief Operating Officer for Totally Kids Specialty Healthcare in Loma Linda. As COO, he had responsibility for a 56 bed Pediatric Sub-Acute, a 15 bed Intermediate Care Facility, a Pediatric Day Health Program as well as the opening of the 25 bed Acute Pediatric Rehabilitation Hospital. Previously, he worked at HASC as an Administrative Fellow within advocacy and government relations. Prior to that, Dimitrios worked with Providence Health & Services and served as Associate Director for the Providence Center for Community Health Improvement.

Mr. Alexiou has a Master’s degree in Health Administration from California State University – Northridge and a Bachelor’s degree in Biology from the University of Arizona. In addition, Dimitrios is a Fellow with the American College of Healthcare Executives (ACHE), President-elect with the Health Care Executives of Southern California, and a board member with CSUN Health Administration Alumni.

Ryan J. Belkin
Senior Director
Health System Contracting
CVS Health

As Senior Director of Health System Contracting, Ryan Belkin is responsible for developing collaborative agreements with health systems and providers throughout the Western US with a focus on delivering on the triple aim of health, while aligning solutions to improve clients’ operational performance. Over his career, he has worked directly with providers, payers of care, including some of the largest public and private sector companies based in the Western US to help them develop optimal health care and business strategies.

Ryan has held sales and marketing positions with Bergen Brunswig Corporation, Eli Lilly & Company, National Medical Health Card, RxAmerica and PharmaCare.

He began his career with CVS Caremark in 2005 in the organization’s pharmacy benefit management division and has more than fifteen years of sales and marketing experience in the healthcare industry. He holds his Bachelor of Arts degree in Business Administration from California State University, Fullerton.

Ryan and his family live in Orange County, CA. A father to three boys, he enjoys spending his free time with his family, practicing yoga, hiking and playing guitar.
Don Crane is President and CEO of the California Association of Physician Groups (CAPG). CAPG is California’s largest professional association that exclusively represents capitated, accountable care organizations, and is the voice promoting the interests of physicians practicing coordinated care within California. CAPG consists of over 155 multi-specialty medical groups and IPAs that employ or contract with approximately 59,000 California physicians who in turn provide medical care to over 18 million Californians.

CAPG is in the forefront of public policy advocacy on behalf of accountable care organizations. CAPG also serves as a key communication conduit between health care plans in California and their delegated physician networks, and provides a collaborative forum for benefit design, product design, and other strategic initiatives.

Don Crane is the Co-Chair of Cal eConnect, California’s state-wide health information exchange. He is also the Editor-in-Chief of the CAPG Health, a California magazine that reports on business trends, legislation, and industry initiatives impacting on coordinated care.

Don is a healthcare and corporate attorney, and was formerly Vice President and Corporate Counsel to UniHealth, an integrated health care company that owned and operated acute care hospitals and health maintenance organizations, and managed numerous medical groups and IPAs. He was the Chairman of the Creditors Committee in the MedPartners bankruptcy.

Don received his BA from the University of California at Berkeley in 1974 and his JD from Loyola University of Los Angeles in 1978.

Robert P. David was appointed by Governor Brown as director of the Office of Statewide Health Planning and Development (OSHPD) on April 13, 2012 where he had once been a chief deputy.

David obtained a bachelor’s degree in political science from University of California, Berkeley and received senior executive training at Harvard University. He was director of payer relations at the independent consulting firm Quantum Health Resources & Associates in Orange from 1993-1994 before leaving to join the public sector as senior negotiator at the California Medical Assistance Commission, the agency established to negotiate with hospitals on behalf of the Department of Health Care Services.

David left the commission in 1995 to become assistant secretary at the California Health and Human Services Agency (it was the Health and Welfare Agency back then) and stayed until 1999.

He was regional vice president for the Hospital Council of Northern and Central California, a nonprofit hospital and health system trade association, for six years before rejoining the public sector in 2005 as OSHPD chief deputy director. He stayed until 2009.

David was executive officer for health benefits at the California Public Employees’ Retirement System (CalPERS) in 2009-2010 before becoming regional executive at the American Hospital Association.
SPEAKER BIOS

Jeff Flick is the National VP for Government Programs at HealthCare Partners (HCP), where he is responsible for identifying, analyzing and implementing opportunities related to government initiatives including - dual eligible pilots, Medicare advantage strategies, Medicaid expansion, developing ACO programs and Healthcare Exchange and ACA related initiatives across the country.

Prior to joining HCP, Jeff was part of the WellPoint leadership team from August of 2007 through March 2012. From March 2011 to March 2012 Jeff lead State Sponsored Business (SSB) innovation efforts across the country. These responsibilities included driving innovation within WellPoint's SSB products in 10 different states nationwide. Previously, Jeff served as regional vice president for the Western states serviced by SSB from 2009 to 2011. This work included P&L responsibility for California with over one million SSB lives. Under Jeff’s leadership SSB achieved a major financial turnaround in its CA operations during these two years.

Earlier, Jeff was responsible for WellPoint provider contracting activities for government products including SSB and WellPoint’s Medicare business throughout California. Jeff fundamentally changed the contracting model utilized by WellPoint in its government contracting activities - moving away from pay for volume to creative partnering initiatives with extensive use of capitation, combined with case rates, and including use of innovative risk sharing models.

Prior to joining WellPoint in 2007, Jeff worked with CMS for seven years, serving for four years (2003 – 2007) as the CMS Regional Administrator, in San Francisco. From 2001 through 2003, Jeff was Special Assistant to CMS Administrator Tom Scully, working with Tom on a day-to-day basis dealing with a broad range of healthcare issues in Washington, DC. Prior to CMS, Jeff spent over 20 years working in the private healthcare sector. He served four years as Founder and President of New American Health, a physician/hospital organization, affiliated with the North Arundel Health System. He also worked with the Upper Chesapeake Health System for more than 17 years in a variety of senior management positions, including Senior VP, COO for Harford Memorial Hospital, and President of UCMS, a large medical group practice. A Certified Public Accountant, Jeff earned his BS degree from Villanova University and his MBA from the University of Baltimore.

Daniel Franks is a senior executive with 35 years of diversified experience in all areas of health care management ranging from hospital systems, ancillary/alternate site delivery, physician practice management and HMO/PPO/IPA management.

Mr. Frank has held senior executive positions in proprietary, non-profit and academic sectors of health care.

He is currently serving as the Executive Director for Regal, Lakeside, and Affiliated Doctors Medical Group (RLA). RLA manages full risk HMO insurance, PPO insurance and a Pioneer ACO for close to 500K lives in Southern California.

Mr. Frank received his MHA/MPA degrees from the University of Southern California.
Mr. Geidt joined Saddleback Memorial Medical Center in 1981 and served in a variety of administrative positions before being promoted to Chief Executive Officer in 2002. Responsibilities at the 325-bed medical center include all physician, board, staff and community relations and the ongoing strategic development of Saddleback Memorial’s services and facilities to keep pace with the dynamically changing demographics of South Orange County. His responsibilities also include oversight of the Saddleback Memorial Foundation and Saddleback Physician Services. Under Mr. Geidt’s leadership, Saddleback Memorial-Laguna Hills was the first hospital in Orange County to implement a comprehensive electronic medical record, in 2006.

Over the past six years, Saddleback Memorial has been honored twice, for high quality and efficiency, as a 100 Top Hospital by Thomson Reuters, and twice honored as one of America’s 100 Best Hospitals by HealthGrades.

Bill Gil is President and Chief Executive Officer of Facey Medical Foundation, a non-profit medical group foundation that manages Facey Medical Group, a 150 physician medical group with 170,000 patients and $180 million in annual revenues. Facey Medical Group has been in operation for over 80 years.

Mr. Gil previously served as Chief Operating Officer for UniMed Management Company, a physician practice management (PPM) organization that managed ten medical groups and over a million capitated lives.

Bill is an experienced health care executive. His background includes senior executive positions at Pacific Physician Services, the first publicly traded PPM, as CEO of an HMO, and as CEO of an MSO of 16 hospitals in Florida.

Bill holds an MBA from Pepperdine University. He has been a featured speaker at numerous national professional conferences, addressing physician/hospital integration, medical group strategic issues, managed care, mergers and acquisitions, contracting, governance and succession planning, and the strategic imperatives in meeting today’s challenges in health care. Bill also teaches at USC, in their Masters of Healthcare program.
SPEAKER BIOS

Sharon Henry is the West Region President of Evolution Health, a subsidiary of Envision Healthcare (EVHC), whose other holdings are EmCare, the nation’s leading provider of contracted hospital services and American Medical Response, the nation’s largest provider of ambulance service. Evolution Health is a fully integrated medical practice specializing in the care and management of populations in the home and alternative settings. Envision Healthcare employs 25,000 caregivers nationwide, and has more than 15 million patient encounters a year. Evolution Health combines the rich resources of AMR and EmCare to improve the quality of life for at-risk populations, the medically complex, chronically ill, frail elderly and mobility impaired, while reducing the total cost of care.

Sharon’s has a long history as an entrepreneur in pre-hospital emergency medical services, and has designed and led many large municipal 911 systems. Her experience in mobile medical care and population health led to her interest in post acute care and the blending of ambulance and physician resources to fill gaps in care, improve the patient experience and reduce the total cost of care.

Sharon serves on the board of the Wireless Life Sciences Alliance, and she has an MBA from the University of California, Irvine.

Dr. Bradley Gilbert was appointed chief executive officer of IEHP in October 2008. Since the organization’s inception, he has played a pivotal role in guiding IEHP to its place as a nationally-recognized leader in public health care. As one of the largest public not-for-profit health plans in California, with more than 545,000 members, Dr. Gilbert is leading IEHP into the health care reform era.

Dr. Gilbert launched his career at IEHP in 1996 as Medical Director developing a Medical Services Department and helped qualify IEHP for Knox-Keene state licensure. Later, he served as Executive Officer, responsible for medical management, operations and contracting/network management, marketing, HR, and compliance.

His focus on the health and well-being of members has given IEHP coveted recognition. IEHP was the first Medi-Cal HMO in the state to earn National Committee for Quality Assurance (NCQA) Accreditation, the nation’s leading quality monitoring organization of health plans. In addition, IEHP was among the first health plans in the nation to earn NCQA Accreditation for Disease Management. Under his leadership the organization developed a multi-faceted and multi-disciplinary Wellness Program, to encourage members to live healthy lives and prevent illness. These efforts have earned IEHP a #1 and #2 ranking in California for America’s Best Health Plans in 2008 and 2009.

During his tenure, IEHP has become a major presence in the Inland Empire. In a two-year span, IEHP’s membership has increased 20%, while maintaining stability and quality of care. To support this growth and strengthen the safety net, Dr. Gilbert has built a formidable IEHP provider network, including more than 700 primary care physicians and 1,800 specialists.

Dr. Gilbert attended the University of California, Berkeley, where he earned his Bachelor’s degree in Physiology/Anatomy. He received a M.D. from the University of California, San Diego and a Master’s degree in Public Policy from the University of California, Berkeley. He is Board Certified in General Preventive Medicine.

Sharon Henry, MBA
President
Evolution Health

Bradley Gilbert, MD
Chief Executive Officer
Inland Empire Health Plan
Dr. Michael Hochman is a board-certified internist and the Medical Director for Innovation at AltaMed Health Services. He graduated from Harvard Medical School and completed the Robert Wood Johnson Clinical Scholars program at the University of California, Los Angeles.

Dr. Hochman has a longstanding interest in working with under-served populations and before joining AltaMed he co-led a patient-centered medical home demonstration at the LA County + University of Southern California Medical Center. He currently helps lead a clinical pharmacy demonstration project funded by the Centers for Medicare and Medicaid Innovation Center at AltaMed along with investigators from the University of Southern California.

Dr. Hochman also recently authored the book “50 Studies Every Doctor Should Know.”

Dr. Klein has been with Providence for eight years serving in a variety of roles including the Valley Service Area Chief Medical Officer, the Chief Medical Officer for Providence Holy Cross Medical Center, and the Interim Chief Medical Officer for Providence Southern California for Clinical Quality, Patient Safety and Physician Integration and Alignment. In 2013, he was named Chief Executive for Providence Holy Cross Medical Center.

Dr. Klein is a board-certified Internal Medicine physician. He attended medical school at the University of Health Sciences/Chicago Medical School and completed his residency at UCLA/Harbor General Hospital Medical Center. He completed a one-year internal medicine fellowship at the UCLA/West Los Angeles Veterans Administration Medical Center. He received his Master’s of Business Administration from the Goizueta Business School at Emory University. Prior to joining Providence, Dr. Klein served as Medical Director and Chief Operating Officer for HCA Los Robles Regional Medical Director.

Dr. Klein and Julie, his wife of 21 years, have one son and two daughters. Dr. Klein enjoys basketball, running and all things UCLA.
**SPEAKER BIOS**

**Kathi Lencioni, MPH, FACHE**  
Senior VP & CEO  
Sharp Mesa Vista and Sharp McDonald Center

Kathi Lencioni is Senior Vice President and Chief Executive Officer of Sharp Mesa Vista and Sharp McDonald Center at Sharp HealthCare. She has held this role since 2006.

Kathi is accountable for the operating results and continued growth of Sharp Mesa Vista and Sharp McDonald Center. She is responsible for assuring the highest quality patient care and professional services, development of successful physician relationships, and achievement of established financial objectives of the hospitals. Kathi also has responsibility for Sharp Clinical Laboratories and Sharp System Centralized Pharmacy.

Kathi joined Sharp Healthcare in 2002 as the Vice President of Clinical Services and Operations at Sharp Grossmont Hospital, overseeing operations in this 550 bed acute care hospital in eastern San Diego County.

Prior to her work at Sharp HealthCare, Kathi was the Vice President of Ambulatory and Clinical Services at Sarasota Memorial HealthCare System in Florida, an 845 bed medical center.

Kathi received her Bachelor of Science degree in Medical Technology from Illinois State University and her Master’s in Public Health in Health Organization Management from the University of South Florida. Kathi is a Fellow with the American College of Healthcare Executives (FACHE).

Kathi is on the Board of San Diego Organization for Healthcare Leaders (SOHL), and the California Hospital Association Center for Behavioral Health. She is the ACHE Regent for Southern California and sits on the Regional Policy Board 9 for the American Hospital Association representing Psychiatric Services.

**Marcel Loh, FACHE**  
Chief Executive Officer  
Providence Saint John’s Health Center & John Wayne Cancer Institute

Marcel Loh currently serves as the chief executive for Providence Saint John’s Health Center and John Wayne Cancer Institute in Santa Monica, California. From 2012 to 2014, Loh served as chief executive, Swedish suburban hospitals and affiliates, with senior leadership responsibility for all Swedish suburban operations, including three hospital campuses – Swedish/Issaquah, Swedish/Ballard and Swedish/Edmonds – and two ambulatory care centers: Swedish/Mill Creek and Swedish/Redmond. In addition, he was the executive over the Swedish Telehealth Program, with 18 sites, and served as the chief executive of the Swedish Health Network—a partnership between Swedish and Olympic Medical Center, Jefferson Healthcare, and Forks Community Hospital—as well as assessing new business opportunities for affiliation relationships. Loh served as interim chief executive officer for Swedish Health Services from April to November of 2013.

Prior to 2012, Loh was the senior executive responsible for the Swedish Heart and Vascular Institute and the Swedish Neuroscience Institute. In addition, he was senior operations executive for Swedish/Cherry Hill. Loh joined Swedish’s senior leadership team in December 2000. Before Swedish, he served as president and chief executive officer of Kadlec Medical Center in Richland, Washington.

Loh holds a bachelor’s degree in business administration from the University of North Dakota and a master’s degree in hospital administration from the University of Iowa. He served as an Army Officer in the Medical Service Corps and retired from the Army Reserve as a Lieutenant Colonel. In addition to being a past chairman of the Washington State Hospital Association, he is a fellow in the American College of Healthcare Executives (ACHE) and is the past ACHE Regent for the state of Washington. Loh has served on numerous boards, including the American Hospital Association Regional Policy Board; Washington state chapter of the American Heart Association; the Association of Washington Business; United Way; and March of Dimes. He has served as a mentor to students at the University of Washington’s graduate program in healthcare management, is a past member of Rotary International and a Paul Harris Fellow. Loh currently serves as an American College of Healthcare Executives governor, which is a board position, and on the Regional Policy Board of the American Hospital Association.
SPEAKER BIOS

Jim Lott, MBA
Chief Strategy Officer
Martin Luther King Jr. Community Hospital

Jim Lott has over 23 years experience working with California’s hospital industry to navigate the public policy and regulatory challenges advanced by federal, state and local governments. He has assisted over 100 hospital executives prepare for the changes ordered by the federal Affordable Care Act of 2010, and he is a media go-to source on health care financing and delivery system issues.

As the chief consultant to the Senate Committee on Health and Human Services in California throughout the ’80s, Jim also advised the state legislature on health policy and budget issues for 10 years.

Jim currently serves on the board of the nonprofit Insure the Uninsured Project in California, and he is the California State Senate appointee to the Citizen’s Financial Accountability and Oversight Commission for the state’s stem cell research and development program.

Jim received his MBA degree from the University of Redlands, and he is currently writing his dissertation to receive his doctorate in psychology from the Phillips Graduate Institute.

In addition to health care policy development and analysis, which he teaches at the California State University, Long Beach, Jim specializes in marketing management, media and crisis communications management, organizational and management development, strategic planning, governing board development and executive coaching.

Richard Louis, III
Executive Director
Strategic Development and Planning
Providence Human Services – Pacific Region

Richard Louis, III, joined PHS at the end of 2013 and brings over 25 years of experience in both for-profit and public sector behavioral healthcare management and business development.

Richard has held many executive level management and business development roles for various organizations such Administrator and Regional Director Intake & Emergency Services – Psychiatric Institutes of America, Administrator and Regional Director Development – Charter Medical Corporation, California State Director – Behavioral Healthcare Corporation, Vice President Government Operations – College Health Enterprises and Assistant Director – County of San Bernardino Department of Behavioral Health.

In these roles, he pioneered the development of public/private partnerships and community mental health system joint ventures throughout the country implementing innovative program and treatment solutions for complex populations in venues that include inpatient psychiatric hospitals, community-based outpatient, day treatment, residential, sober living and government institutions for county, state, and federal government agencies. Some of those agencies include County Mental Health Departments, County Probation, State Parole, California Youth Authority, California State Department of Developmental Disabilities (Regional Centers), California Department of Corrections & Rehabilitation, US Immigration Customs Enforcement/Homeland Security and the U.S. Public Health Service.

Richard is an active advocate for mental health and has held a number of leadership roles with several community organizations including: Advisory Board - California Hospital Association, Center for Behavioral Health; Board of Directors - Forensic Mental Health Association of California, College Hospitals and Intercommunity Child Guidance Center of Whittier. Richard is in his 27th year as volunteer police officer with the City of Monterey Park Police Department in East Los Angeles, currently holding the rank of Captain; and former Police Commissioner – City of Claremont Police Department, Police Commission in Los Angeles County.
SPEAKER BIOS

Dan McLaughlin, FACHE
Vice President
Professional Services
Good Samaritan Hospital

Dan McLaughlin is the Vice President of Professional Services at Good Samaritan Hospital in Los Angeles, a position he has held for twelve years. In this capacity, he oversees daily operations and ancillary services for this 408 bed institution. His responsibilities also include campus construction, medical building management and EOC/disaster preparedness.

With over 25 years of experience, Mr. McLaughlin has held senior leadership roles in both for-profit and not-for-profit hospitals, including system and stand-alone facilities. Each of these career experiences has included construction oversight, technology upgrades, building new medical or hospital buildings, and opening a new acute care facility.

Dan received his Bachelor of Science in Kinesiology from UCLA, and his Masters, specializing in Health Services Administration, from USC. He is a Fellow in the American College of Healthcare Executives, is President of its local Chapter, Health Care Executives of Southern California, and is a current Board member of the Hospital Association of Southern California. To support his cause for healthcare, Dan has made it a career priority to fundraise for entities such as the American Diabetes Association, the Arthritis Foundation, and Life Water International via bicycling events.

Among his many sports interests, including skiing, surfing and backpacking, his passion as an avid cycling enthusiast has him participating in “The Ride-Across America” journey. This staged cross country trek (one week per year) began in Santa Monica, California in 2011. He and his healthcare colleagues have reached Pueblo, Colorado to date.

Dan McLaughlin is passionate about being an innovative leader and team builder in healthcare. He however gets the most joy out of spending time with his active wife and his adult children, each of whom are on their own successful journeys.

Ginny Romig, MS, MBA
Vice President - Pacific Region
Human Services Division
Providence Service Corporation

As an expert in collaborative care, Ginny is leading an effort to develop innovative health care models and collaborative partnerships for both the government and private sectors. With over 22 years of experience in behavioral health, Ginny has provided vision and strategic solutions to develop programs that deliver results to today’s changing healthcare landscape. With a successful track record of increasing revenue over 250%, her solutions focus on improving overall health, program outcomes, and cost recovery through sustainable processes. Some of her recent efforts have been focused on solutions for reducing hospital re-admissions, co-occurring mental/physical illnesses, and dual eligible populations with severe mental illness (SMI).

Ginny previously worked as a Director in Finance, developing and monitoring both managed care and community-based projects for the mentally ill and substance abusing populations.

Ginny received both her Master's degrees from California State University, Long Beach - one in Community Clinical Psychology and the other in Business Administration.
David Sañen (pronounced “SIGN”) is the Regional Administrator at the Centers for Medicare & Medicaid Services (CMS) San Francisco office. CMS Region IX includes California, Arizona, Nevada, Hawaii, and the Pacific Territories. David and his immediate staff are focused on external and intergovernmental affairs. The San Francisco Regional Office spans a vast geographic area, has one of the most culturally diverse populations in the nation, and serves more than 14 million Medicare, Medicaid, and Children’s Health Insurance Program beneficiaries.

David brings more than 30 years of Federal service and experience in health and human services programs to the position of Regional Administrator, from leading all Medicare private health plan contract operations for Medicare Advantage and the Medicare Prescription Drug benefits in the San Francisco region to directing Medicare Contractor Financial Management and Program Integrity functions. Before coming to California, he held posts in the CMS headquarters Office of Information Services and the Philadelphia region.

David is deeply dedicated to the agency’s mission and is particularly interested in advancing programs that improve care for those living with chronic diseases and in addressing disparities in health status that affect priority populations.

David is a Senior Fellow of the Council on Excellence in Government. He received the HHS Secretary’s Distinguished Service Award on two occasions. He earned his Bachelor’s degree in Philosophy and an MBA in Health Administration from Temple University in Philadelphia. He lives in Alameda, California with his family.

Arnold R. Schaffer is a Managing Director with Alvarez & Marsal Healthcare Industry Group in Los Angeles. Mr. Schaffer brings more than 30 years of healthcare industry management experience as a CEO of hospitals and regional health systems.

Prior to joining A&M, Mr. Schaffer served as the President & CEO of Mobius Healthcare Consulting, a firm he established in 2013. Mobius specializes in strategic planning, tactical execution including operational turnarounds, network development for accountable care, and corporate integration (strategic, organizational and cultural).

Prior to forming Mobius, Mr. Schaffer served in numerous roles in Providence Health & Services over the last 10 years. Starting in 2002 as the Chief Executive of the San Fernando Valley service area ($1B in annual revenues), he was subsequently promoted during his tenure to the California Regional COO, and eventually to the California Regional CEO ($1.8B) and then to SVP of Regional Operations for Alaska, Washington, Montana and California ($5.2B). Mr. Schaffer’s final role was as the Executive Vice President and his duties included managing the affiliation between Providence and Swedish Health Services.

Prior to Providence, Mr. Schaffer held executive positions in Universal Health Services including CEO of numerous hospitals, the startup of two greenfield hospitals and as a Regional Executive over his 13 years at Universal. Subsequently, he served as CEO of several Tenet facilities and served as an executive with Catholic Healthcare West (Dignity Health).

Mr. Schaffer served as 2009 Chairman of the Board of the California Hospital Association, the statewide leader representing the interests of hospitals and health systems in California. CHA includes nearly 450 hospital and health system members. In addition, he was the Chairman of the Board of the Hospital Association of Southern California in 2005, a health care trade and advocacy group representing more than 170 hospitals in Southern California.

Raised in Chicago, Mr. Schaffer attended Northern Illinois University where he received a Bachelor’s of Science Degree in Management in 1977. He received his Master’s of Science Degree in Health Care Administration from Trinity University, San Antonio, in 1979.
Jeff Shapiro is Vice President - Enterprise Benefits for The Walt Disney Company, based in Burbank, California. In this position, Mr. Shapiro is responsible for the design, communication and operation of the employee benefit programs that Disney maintains for its Cast Members and employees in all locations worldwide. His Enterprise Benefits Department comprises a staff of 31 employees based in Burbank, Anaheim and Orlando.

Mr. Shapiro joined Disney in August 2005. Previously, he was Director, Global Benefits for The Gillette Company based in Boston, Massachusetts. An employee benefits lawyer by training, Mr. Shapiro is a graduate of Rensselaer Polytechnic Institute and the Columbia University School of Law. He is currently a Vice Chairperson of the Los Angeles Area Chamber of Commerce’s Health Care Council, and is also on the planning committee for the Council on Employee Benefits’ annual conference.

Previously, Mr. Shapiro has served as Chairperson of the Conference Board’s Employee Benefits Council and as a Co-Chair of the National Foreign Trade Council’s International Benefits Committee.

J.T. Thompson is responsible for overseeing Aon Hewitt’s Corporate Exchange client relations for Southwest and Western United States. He is based out of Aon Hewitt’s Denver office and lives in Boulder, Colorado.

J.T. has over 25 years of experience in the health and welfare market. He began his career with Aetna in various sales and account management roles in national accounts. He has spent the last 17 years in benefits consulting with roles including Senior Health & Welfare strategy consultant, Regional Health & Welfare Sales Leader, and all consulting practices Market Group Leader and been part of Hewitt’s North American Consulting Leadership Group. He is a frequent speaker on private exchange topics.

J.T. earned his Bachelor of Arts in Economics from Northwestern University. He is an Ironman triathlete and also enjoys skiing, golf and traveling.
Mr. Valentine is president of The Camden Group, one of the nation’s largest healthcare management consulting companies with offices in California, Illinois, New York, and Massachusetts. With more than 35 years of healthcare consulting experience, he has considerable expertise in the areas of strategic planning, business transactions, mergers, hospital-physician relationships, and financial analysis. Mr. Valentine authors the annual “Top 10 Trends in Healthcare” for Trustee. He is a nationally recognized author and speaker on healthcare issues. Mr. Valentine is often quoted in Payers and Providers, Modern Healthcare, Los Angeles Times, NPR, and HealthLeaders, as well as other publications.

Mr. Valentine has directed numerous strategic planning and merger engagements for a wide variety of healthcare organizations. He is a recognized facilitator of hospital board, medical staff, and management retreats. He is the chair of both the Orthopaedic Institute for Children Board and the Strategy and Finance Committee. Mr. Valentine serves on the Program Advisory Board at the USC School of Policy, Planning and Development. He was on the Board and Finance Committee (1996 – 2012) and chaired the Audit Committee of HealthCare Partners, Ltd., Board member of Northridge Hospital Medical Center and also served on the Executive Committee and chaired the Finance Committee of Partners in Care Foundation.

Prior to joining The Camden Group, Mr. Valentine was an engagement executive in Ernst & Young’s Health Care Business Advisory Group. His previous experience included senior positions at Amherst Associates, Pacific Health Resources, National Medical Enterprises, and the Health Systems Agency of San Diego and Imperial Counties. He was selected by California Medicine as one of California’s top 100 most influential people in the healthcare field, and he also received a similar honor for Los Angeles County from the Los Angeles Business Journal. He was honored with the USC Health Services Administration Alumni Association Distinguished Graduate Award.

Mr. Valentine earned his bachelor’s degree from San Diego State University and his master’s degree in public administration and certified health services administration from the University of Southern California. He also completed the Ernst & Young Management program with the Kellogg School at Northwestern University.
Lucien Wulsin Jr., JD  
Executive Director & Founder  
Insure the Uninsured Project

Lucien is an attorney with over 30 years of experience in programs covering the uninsured and low-income populations. Lucien is involved in efforts throughout the state to develop, discuss, and disseminate practical solutions to cover the uninsured with counties and local initiatives, purchasing pools, commercial health plans, employers, policy makers, hospitals, doctors, and clinics. To highlight these efforts and opportunities, Lucien has developed and distributed extensive written materials, put on annual conferences on “Insuring the Uninsured,” and organized an ongoing series of state and regional workgroups on efforts to cover the uninsured through counties and local initiatives, employers, unions, and health plans.
ACKNOWLEDGMENTS

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